



TECHNOLOGIES

RETAILING

NATIONAL 5 (SKILLS FOR WORK)

COURSE LENGTH	1 year
ENTRY REQUIREMENTS	None
INTENDED AUDIENCE	S4-S6
NUMBER OF UNITS	4
ASSIGNMENT/ADDED VALUE UNIT	YES
COURSE EXAM	NO



COURSE DESCRIPTION

This course has been designed to provide an introductory qualification in retail that reflects employability skills identified as being important by employers in retail and may other sectors.

This course provides opportunities for you to develop general and practical skills as well as knowledge and understanding of the key aspects of retailing and customer service. With a three million-strong workforce and year-on-year growth, the retail sector is a significant contributor to the UK economy and we want to help you make an impact on that!



EXPECTATIONS FOR HOMEWORK

This will be issued on a regular basis.



SKILLS FOCUS



COMMUNICATING



COLLABORATING



LEADING



CURIOSITY



CREATIVITY



CRITICAL THINKING



INITIATIVE



ADAPTING



FOCUSING



ADDITIONAL COURSE INFORMATION

You will be assessed on 4 main units:

1. **Working in Retailing** will provide an in-depth overview of life working in retailing, how the business operates and company branding.
2. **Maintaining, Storing & Replenishing Stock** which is a crucial part of working in retail.
3. **Satisfying Customer Needs** and the importance of this is focussed on, where you will gain experience in customer service and building crucial skills for life after work.
4. **Planning & Implementing a Retail Event** where you will choose a product to sell and lead the event from planning through to completion.